



Residential Block Management



Block Management - Sales - Lettings - Property Management - Professional Services - Renovations & Refurbishment - Investment

Welcome to Regent Property

Regent Property is an Estate Management company operating across London and the Home Counties. We provide clients with comprehensive property solutions in the five key areas of Residential Block Management, Investment, Sales & Lettings, Property Management and refurbishment.

Regent prioritise customer service and communication, providing a reassuring and efficient service for clients whether they be a lessee, tenant, landlord or freeholder.

Our in-depth knowledge and experience ensures we are well equipped to manage your building in line with the lease and industry regulations, and our tailored approach provides a consistently professional and personal experience.

We are open from 9am to 6pm Monday to Friday but also operate an out of hours emergency telephone service.

Our Values

Integrity
We communicate with transparency.

Service
Customer satisfaction is at the heart of our business.

Passion
We provide our services with an ardent aim to be the best we can be.

Efficient
We are determined to achieve the best results for our customers



Key Block Management Services Provided

- › 24/7 Emergency Assistance
- › Same Day Response Targets
- › Dedicated Property Manager as Primary Contact
- › Fire Risk Report and Health & Safety Assessment management
- › Periodic inspection of the building
- › Planned and Reactive Maintenance
- › Internal and External Decoration projects
- › Full Section 20 Consultation
- › Annual Service Charge budgeting
- › Quarterly and year-end financial accounting reports
- › Service Charge and Ground Rent demands
- › Operating a designated trust client bank account
- › General enquiries from lessees, owners and residents
- › Building and other insurance as instructed by the client

All of our services can be tailored to suit the individual needs of each building and are subject to the terms and conditions listed within our RICS Management Agreement, which is available for review on request.

Please contact us with any questions or for further information on the services and advice we can provide.

Our management approach

Our goal is to look after every element of Property Management for our client and the lessees while seeking their input or preference on choices whenever they wish to be involved.

When we commence management of a new property, a full management audit is conducted to establish the buildings 'health'.

This audit will look at a variety of things including general maintenance requirements, Health & Safety, Fire Risk Assessment, long term major works planning, compliance with the lease, etc.

After the audit has been conducted an action list is prepared identifying what needs to be done and in what priority while also considering short, medium and long-term financial planning.

Once the health of the property has been maximised, we then retain the high levels of management to ensure this standard is maintained.



Property Management Software



Qube Property Management (Qube Pm)

Qube PM is one of the world's leading property and facilities management software and has been providing solutions for 40 years.

Qube PM has become the Property Management application of choice to the industry and has established a reputation for quality and breadth of functionality.

This popularity makes it easy for users and clients to share data and reports in line with GDPR requirements and creates seamless relationships between landlords, tenants and managers.

With exceptional speed on data processing, the system offers sophisticated reporting options, planned and reactive maintenance management, inbuilt diaries, Service Charge budgeting, accounting ledgers, reporting tools and document managers while offering excellent integration to Microsoft Office.

The solutions provided by Qube PM have all been developed under processes certificated to the BS EN ISO 9001:2008 quality management standard and the Company is regularly assessed to this standard by BSI.

